

MITEL

Mobile Extension

Enabling Mobile Workers to receive all calls via a single number regardless of their location or telephony device.

Mitel® Mobile Extension enables a Mitel 3300 Integrated Communications Platform (ICP) or Mitel SX-200® Integrated Communications Platform (ICP) user to link their desk phone with an internal or external PSTN-connected phone (i.e., a cell phone). This is known as “twinning.” When the user’s desk phone rings, the twinned phone will ring simultaneously. The device that answers the call first will establish a voice path with the incoming call and the other phone will cease to ring. Unanswered calls can be forwarded to voice mail. Mobile Extension extends a range of common PBX features to the selected twinned device, providing a single number contact and a truly integrated mobile and desktop experience.

One Number – One Voice Mail

Callers can now contact you using just one phone number, wherever you are at any time or day. An incoming call will simultaneously ring your desk phone and your selected twinned device. If neither device answers, the call can be forwarded to voice mail.

Hot Desk Interaction

Mobile Extension can also be used to twin a device with a Hot Desk profile, such that even when the Hot Desk user is logged out, the mobile extension feature will still be active.

Works with any Mobile Phone Technology or Service Offering

Unlike competitive offerings, Mobile Extension is not limited or tied to any particular cell phone manufacturer, technology or service offering. Mobile Extension can be an internal extension, cell phone or PSTN-connected line, thereby providing complete flexibility for your workforce.

Easy Call Handoff –

Cell / Wireless Phone to Desk Phone

Users who take a Mobile Extension call on their cell / wireless phone have the option to seamlessly transfer the call back to their desk phone, simply by pressing a button on their desk phone. Hot Desk users can go to any telephone on the network and transfer the call to the closest desk phone.

Acts Like Another Office Extension for Access to Powerful PBX Features

Mobile Extension extends some of the most commonly used PBX features to the chosen twinned device, including features such as hold and transfer, therefore enabling you to transfer a call from your twinned device to any other telephone number internal or external to your organization.

User Interface

Mobile Extension users can choose between a web-based Graphical User Interface (GUI) or a Telephone User Interface (TUI) to configure their own individual settings. Users can activate or deactivate the Mobile Extension service and change the destination number at any time from any location.



it's about **YOU**

Minimum Hardware (server) requirements

Item	Minimum Requirement
CPU	Pentium 4 – at least 1.8 GHz (note 1)
RAM	512 MB (minimum)
CD-ROM	Yes
Hard Drive	10 GB

Note 1. See the Mitel Mobile Extension Engineering guidelines and 6000 MAS Technicians handbook for more information on server compatibility. Both of these documents are available from Mitel OnLine.

Software

6000 MAS software	Release 6.1 or above
Mobile Extension software blade	Release 1.0 or above

General

Max. number of users per server	300 (note 2)
Max. number of concurrent calls	100 (note 2)
Max. number of TUI ports	10
Supported languages	English only for Release 1.0
Minimum 3300 ICP software	Release 6.X
Minimum SX-200 ICP software	Release 3.0
Desk Phone	Any Mitel IP or DNIC set that supports a key line appearance.

Note 2. Mobile Extension will support up to 150 users and 50 concurrent calls based on the minimum server specification above. If a higher specification server is used then up to 300 users, and 100 concurrent calls can be supported on a single server. See the Mitel Mobile Extension Engineering guidelines for full details of server requirements.

Platform IP license requirements

Please consult the Mobile Extension Engineering Guidelines for information on the IP platform license requirements. Please ensure that the relevant ICP has sufficient capacity for the extra IP licenses required.

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